KOH COVER SHEET: JANUARY 1, 2021 – MARCH 31, 2021 QUARTERLY DATA REPORT

This cover sheet offers key takeaways from the quarterly KOH collaborative data reports compiled by Social Policy Research Associates (SPR). The quarterly data report reflects a focused set of data points intended to provide an update on key variables in between the more comprehensive bi-annual data reports. Therefore, this cover sheet also provides a more focused summary than the cover sheet that accompanies the bi-annual data reports. To highlight key themes, this cover sheet compares the January 1, 2021 – March 31, 2021 quarterly report (2021 Quarter 1) with the October 1, 2020 – December 31, 2020 (2020 Quarter Four) quarterly report and July 1 – September 30, quarterly report (2020 Quarter 3). Please reach out to Demitrius Burnett for access to all data reports and cover sheets. Any questions about this cover sheet and the corresponding data report can be directed to Laura Pryor: laura_pryor@spra.com and Savannah Rae: savannah_rae@spra.com.

Key Takeaways

The rate of households served continued to increase. Comparing 2020 Quarter 3, 2020 Quarter 4, and 2021 Quarter 1, the total number of households served has consistently risen. Specifically, there were 911 more households served in 2021 Quarter 1 than in 2020 Quarter 3. Looking at these number by organization between 2020 Quarter 4 and 2021 Quarter 1, total households served more than doubled for BACS and increased by 65 households for EBCLC. CCEB had fewer number served during 2021 Quarter 1 than 2020 Quarter four; however, CCEB’s numbers for 2021 Quarter 1 were still higher than 2020 Quarter 3.

The number of inquiries nearly doubled from 2020 Quarter Four to 2021 Quarter One. Furthermore, there was nearly a 200% increase in the number of inquiries from 2020 Quarter 3 to 2021 Quarter 1, reflecting an increased demand for KOH services.

The average amount of financial assistance per household decreased during 2021 Quarter 1, as compared with prior quarters. 2021 Quarter 1 saw a 10% decrease in the average amount of financial assistance per household as compared 2020 Quarter 4. Notably, CCEB’s average financial assistance per household decreased by nearly $800 from 2020 Quarter Four to 2021 Quarter One. The overall quarterly average amount only includes BACS and CCEB services, as EBCLC’s financial assistance is used as leverage in unlawful detainer cases.

The percentage of clients age 65 remained relatively consistent between 2020 Quarter Four and 2021 Quarter One. The overall number of clients age 65 and older increased between 2021 Quarter One (172) and 2020 Quarter Four (127); but, given the increase in households served in 2021 Quarter One, the overall percentage remained between 11-12%. However, this percentage is still lower that 2020 Quarter Three, in which 19% of clients served were age 65 or older.