Keep Oakland Housed (KOH) is committed to preventing Oakland residents from losing their housing by providing legal representation, emergency financial assistance, and supportive services.

Three nonprofit partners will work together to keep Oakland residents housed: Bay Area Community Services (BACS), Catholic Charities East Bay, and East Bay Community Law Center (EBCLC).

In addition to anti-displacement services for current lease-holders, KOH closes the gap that allows people with unstable housing to fall into homelessness. People who are at high risk of immediate homelessness, living in housing without a legal lease (doubled up, etc.), or in other unstable arrangements can get comprehensive Housing Problem Solving support through BACS.

The program is made possible by generous donors, including Kaiser Permanente, Crankstart, and the San Francisco Foundation, which also serves as administrator of the program. The City of Oakland is supporting Keep Oakland Housed with City resources, including staff support and fundraising.

Who is eligible to receive services?

All Oakland residents experiencing a housing crisis who have a household income at or below 30% of Area Median Income, with priority to extremely low-income households. Legal representation will be provided to tenants with an active eviction lawsuit up to 50% AMI.

### Alameda County, California

<table>
<thead>
<tr>
<th>Income Limit Area</th>
<th>Median Family Income (Gross)</th>
<th>Income Limit Category</th>
<th>1 Person</th>
<th>2 Person</th>
<th>3 Person</th>
<th>4 Person</th>
<th>5 Person</th>
<th>6 Person</th>
<th>7 Person</th>
<th>8 Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oakland Legal Services Only</td>
<td>$111,700</td>
<td>Very Low (50%) Income Limits</td>
<td>$43,400</td>
<td>$49,600</td>
<td>$55,800</td>
<td>$61,950</td>
<td>$66,950</td>
<td>$71,900</td>
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<tr>
<td>Oakland All Services</td>
<td>$111,700</td>
<td>Extremely Low (30%) Income Limits</td>
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<td>$33,480</td>
<td>$37,170</td>
<td>$40,170</td>
<td>$43,140</td>
<td>$46,110</td>
<td>$49,080</td>
</tr>
</tbody>
</table>

**HOW TO GET HELP**

Call 211 or reach out directly to the agencies.

**LEGAL REPRESENTATION**

East Bay Community Law Center (EBCLC):
510-548-4040
(ask for housing intake)

**SUPPORTIVE SERVICES AND EMERGENCY FINANCIAL ASSISTANCE**

Catholic Charities East Bay:
510-768-3100

**HOUSING PROBLEM SOLVING**

Bay Area Community Services (BACS): 510-899-9289 (call) or 510-759-4877 (text)
What is a housing crisis for purposes of this program?

A housing crisis is any current condition in which a person or household who is currently housed is at-risk of losing that housing. Conditions that could lead to a housing crisis include, but are not limited to, any situation that could give rise to a landlord attempting to evict a tenant. Examples include:

- a tenant is behind on rent due to unforeseen issues,
- conditions that could allow a landlord to claim a tenant is in violation of a provision of the lease,
- conditions that could allow a landlord to claim that the tenant has substantially damaged the unit,
- the owner or family member wants to move into the unit,
- the owner wants to remove the unit from the market through the Ellis act, and
- the owner wants to perform substantial upgrades to the unit which cannot be completed with the tenant living there.

Will a check be written directly to residents?

No. Keep Oakland Housed will only create and send checks to landlords or third-party providers who provide a valid W-9. If funds are for additional crisis needs, funds will be paid to the vendor directly.

If a resident is already receiving support from one organization, can they go to the other organizations for further support?

No. All three agencies work together to review and address each unique situation. A resident cannot acquire additional support by going to another organization, as each household is treated as a single entry across the coordinated KOH system.

What is Housing Problem Solving and how will it help?

Housing Problem Solving supports rapid resolution to housing crises for people with unstable housing, including light ongoing support to make sure the solution ‘sticks.’ Problem Solving works with participants to identify options, overcome barriers, develop resolution plans, and carry them out. Flexible financial assistance can be deployed to support a housing option. Problem Solving includes follow-up with tenants and landlords as needed to address other barriers to remaining housed.

What should residents do if they receive an eviction notice or lawsuit?

For residents who have been served with an eviction LAWSUIT (Unlawful Detainer):
Contact the East Bay Community Law Center at 510-548-4040.

For residents requiring expedited service about an eviction notice:
East Bay Community Law Center
510-548-4040

For people experiencing a housing crisis (with a lease):
Catholic Charities East Bay
510-768-3100

For people at high risk of immediate homelessness (no lease):
Bay Area Community Services
510-899-9289 (call)
510-759-4877 (text)